



**Transportation
Security
Administration**

Transportation Worker Identification Credential (TWIC®) Information for the Military to Mariner Initiative

**Military To Mariner Federal Workshop
Department of Transportation**

April 24, 2015

TWIC Statistics / Population Covered

- 3.3M....Enrollments
- 2.0M....Currently Active Cards
- \$128.00....Enrollment Fee (five-year card)
- 30,000+...New enrollments per month

Workers who require TWICs include:

- U.S. Coast Guard documented mariners
- Port and terminal operators
- Longshoremen
- Truckers
- Equipment maintenance personnel
- Contractors
- Railroad employees
- Port security personnel
- And, anyone needing unescorted access to secure areas of MTSA-regulated facilities or vessels



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TWIC Dashboard

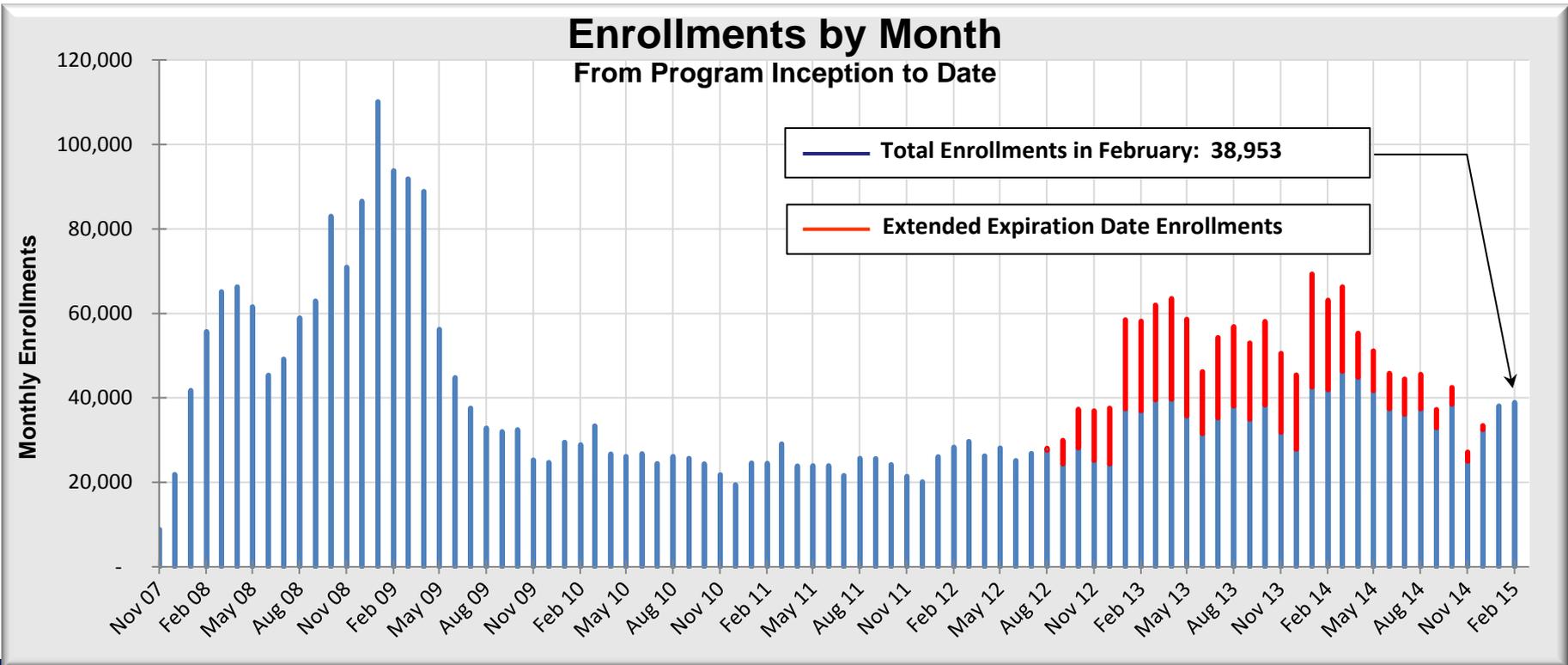
March 2015

Cumulative Program Statistics from Inception (Oct '07)	Measurement (as of 3/15/15)
Total Number of Enrollments	3,346,169
Total Number of Active Cards	2,027,482
OneVisit Enrollments (as of March 1, 2015)	194,052

TWIC Information and Resources

Call Center: 855-DHS-UES1 (855-347-8371)
Monday – Friday; 8:00 AM - 10:00 PM Eastern

Website: TSA Website: www.tsa.gov/twic
USCG Website: <https://homeport.uscg.mil>
UES Website: <https://universalenroll.dhs.gov>



TWIC Eligibility

Eligibility:

- U.S. citizen, legal permanent resident (LPR), or eligible visa category
- Needs, or will need, access to secure area MTSA-regulated facility or vessel
- Is, or will be, U.S. Coast Guard licensed mariner
- Satisfactory completion of the security threat assessment (criminal, terrorism, immigration)

Applicants should understand program requirements (disqualifying factors, required documentation and fees) before visiting an enrollment center:

Program information is available at ***TSA.gov*** (search on TWIC)

Enrollment information is available at ***UniversalEnroll.dhs.gov***



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TWIC Enrollment

Enrollment:

- In-person enrollment at a Universal Enrollment Services (UES) center is required—300 centers in U.S. process TWIC applications
- Strongly urge applicants to visit the TWIC and/or UES websites to:
 - Learn what documents to bring
 - Find nearest UES center providing TWIC services
 - Make an appointment if desired. Note: Appointments are not necessary. Walk-ins are welcome
 - Enter personal biographic information by pre-enrolling
- During enrollment:
 - Identity documents are scanned
 - Disclosure statement is signed
 - Fingerprints are scanned (10-prints)
 - Facial photo is taken
 - Payment is made (credit or debit card; money order; or company check—no personal checks)



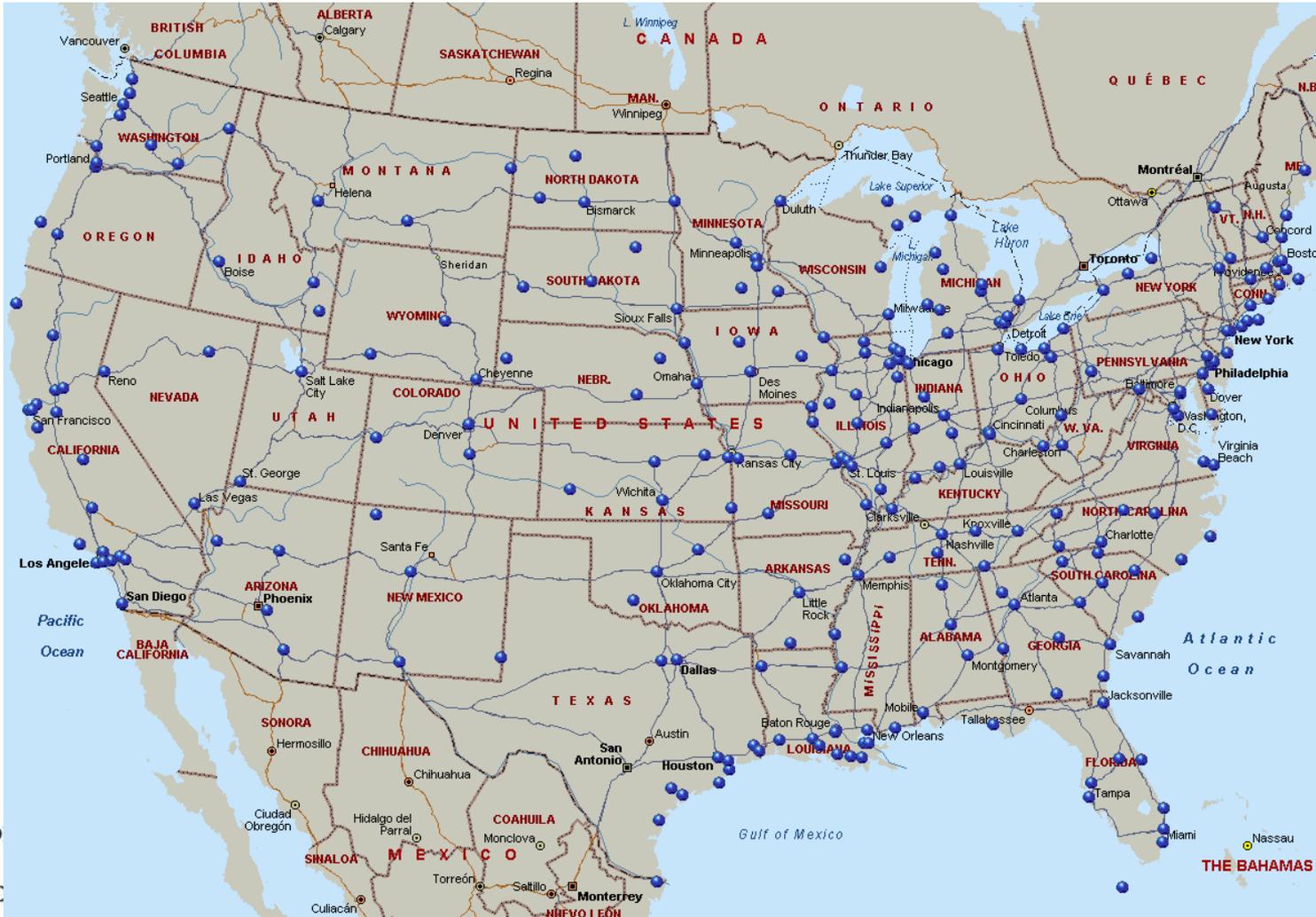
TWIC Dashboard – Enrollment Center Locations

As of March 6, 2015

 **289 UES**

Sites not shown:

- Guam
- Ponce, PR
- Saipan
- San Juan, PR
- St. Croix, USVI
- St. Thomas, USVI



TWIC Enrollment

Enrollment Tips:

- Apply at least 8-12 weeks in advance of when the TWIC is needed. This allows time for cases that require manual adjudication to be processed.
- If enrolling with two documents, ensure the names on both documents match exactly. Two of the most frequent enrollment problems are:
 - Bringing documents with names that do not match exactly; or
 - Not bringing the required identity/immigration documents.
- Provide accurate contact information (email, phone numbers, and address). This is critical to TSA's ability to provide quality customer service to applicants.
- Bring an acceptable form of payment (credit or debit card; money order; or company check—no personal checks)



Card Delivery

Applicants can choose to either have their TWIC mailed to their home (or other address), or they may pick up their card at any UES center.

- Mailed cards are activated and ready to use. A second mailer with the card's PIN is sent two days after the card is mailed. The random PIN can be changed at no cost at any UES center.
- Cards picked up at UES centers are activated at the time of issuance. A biometric match is made to confirm identity and functionality of the card. The worker may select a PIN during the activation process.



Checking Status of TWIC, HME, and TSA Pre✓® Applications

Application Status:

- Applicants can check the status of their enrollment by visiting the UES website. And inputting:
 - Name
 - Date of Birth
 - Method of contact selected during enrollment (phone number and/or email address)
- Status indications are that the application is in progress, or the card is in transit, or activated.



New TWIC Proof of Citizenship Requirement

On July 1, 2015 TWIC applicants who claim U.S. citizenship by birth in the U.S. must provide documentary proof of their citizenship—typically passport or original certificate of birth.

For more information, visit the FAQs on the TWIC website at:

www.tsa.gov/twic



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Thank You, and....

Questions?

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