Mental Health Resources for U.S. Merchant Mariners and Critical Workforce in the MTS

CMTS COVID-19 WORKING GROUP

June 17, 2021

www.cmts.gov
The impact of the COVID-19 pandemic on the U.S. marine transportation system (MTS) and merchant mariners, in particular, has been significant in many ways. While all essential workers are experiencing added stress from an at-risk environment, the health and well-being of vessel crews has been highlighted as an issue of concern. During a special session of Member States at the International Maritime Organization (IMO), the IMO Maritime Safety Committee (Committee) has called on all governments to take urgent action to resolve the humanitarian and safety crisis faced by the international shipping community because of the COVID-19 pandemic. The Committee adopted a resolution urging specific action to address the issue, including designating seafarers as key workers with access to the necessary safe travel arrangements.

The CMTS established the COVID-19 Working Group (C-19 WG) in July 2020 for Federal agencies to work jointly to address challenges to the MTS under pandemic. In response to the mental health crisis being observed to U.S. merchant mariners due to extended stays on vessels or other related issues, the C-19 WG has prepared this reference catalog of currently available federal and non-federal mental health resources, the intent of which is to give U.S. merchant mariners and MTS workers additional support structure during an exceptionally difficult time. While prompted by a crisis in the U.S. merchant mariner sphere, the summary of available emotional-health resources is intended to be of use to the many extraordinary men and women serving the MTS.

The topics covered in this catalog include specific issues, such as anxiety, depression, suicidal thoughts, stress, trauma and PTSD, drug and alcohol abuse, and various other mental stresses. They also include targeted resources such as mental health during the COVID-19 pandemic and several resources for those working at sea or on the water. The catalog includes federal and non-federal resources, as well as a list of federal and non-federal help or crisis lines.

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Updates to the previous version and new items in this catalog are highlighted in maroon. References to websites and materials are believed to be accurate and up to date at the time of posting; although the C-
19 WG will endeavor to keep links websites and materials up to date, please check with the sponsoring organization for the most up-to-date information.

Readers are requested to advise the CMTS C-19 WG of any errors or omissions in this catalog and any “gaps” or “shortfalls” in the mental health resources available to U.S. merchant mariners by forwarding an email to the WG Staff Lead, Nuns Jain, at C-19WG@CMTS.gov.
Federal Resources

Centers for Disease Control (CDC) (https://www.cdc.gov)
5. CDC - Mental Health (https://www.cdc.gov/mentalhealth/)
6. CDC – Learn About Mental Health (https://www.cdc.gov/mentalhealth/learn/index.htm)
7. Types of Mental Illness (https://www.cdc.gov/mentalhealth/learn/index.htm)

MentalHealth.gov (https://www.mentalhealth.gov)
10. For People with Mental Health Problems (https://www.mentalhealth.gov/talk/people-mental-health-problems)
11. Mental Health Wellness (https://www.mentalhealth.gov/basics/what-is-mental-health)
14. Recovery is Possible
15. **How to Support a Friend with Mental Health Problems**
   (https://www.mentalhealth.gov/talk/friends-family-members)

**National Institute of Mental Health (NIMH) (https://www.nimh.nih.gov)**

16. **Shareable Resources on Coping with COVID-19**
    (https://www.nimh.nih.gov/health/education-awareness/shareable-resources-on-coping-with-
    covid-19.shtml)

17. **Adults: Covid-19**
    (https://www.nimh.nih.gov/research/research-conducted-at-nimh/join-a-study/adults/adults-
    covid-19.shtml)

18. **How Does the Covid-19 Pandemic Impact Mental Health? Research Study**
    (https://www.nimh.nih.gov/research/research-conducted-at-nimh/join-a-study/trials/adult-

19. **Help for Mental Illnesses**

20. **Get Immediate Help in a Crisis**
    (https://www.nimh.nih.gov/health/find-help/index.shtml \l part_150430)

21. **Publications About…:**
    - **Anxiety Disorders**
    - **Depression**
    - **Stress**
    - **Men's Mental Health**
    - **Women's Mental Health**
    - **Suicide Prevention**

22. **Generalized Anxiety Disorder: When Worry Gets Out of Control**
    This brochure discusses signs and symptoms, diagnosis, and treatment options for generalized
    anxiety disorder (GAD)

23. **Resources on Coping with COVID-19**
    (https://www.nimh.nih.gov/health/education-awareness/shareable-resources-on-coping-with-
    covid-19.shtml)
National Suicide Prevention Lifeline (https://suicidepreventionlifeline.org)

24.  **Talk to Someone Now: What Happens When I Call the Lifeline?; Should I Call the Lifeline?**  (https://suicidepreventionlifeline.org/talk-to-someone-now)

25.  **Self-Care During the Holiday Season**  (https://suicidepreventionlifeline.org/help-yourself/)

26.  **Stories of Hope and Recovery**  (https://suicidepreventionlifeline.org/stories/)
   a.  **Stories of Anxiety**  (https://suicidepreventionlifeline.org/story-categories/anxiety/)
   b.  **Stories of Depression**  (https://suicidepreventionlifeline.org/story-categories/depression/)
   c.  **Stories of PTSD**  (https://suicidepreventionlifeline.org/story-categories/ptsd/)
   d.  **Stories of Suicidal Thoughts**  (https://suicidepreventionlifeline.org/story-categories/ptsd/)


Substance Abuse and Mental Health Services Administration (SAMHSA)  (https://www.samhsa.gov)


30.  **About the SMVF TA Center**
   The SMVF TA Center addresses the behavioral health needs of service members, veterans, and their families.
   (https://www.samhsa.gov/smvf-ta-center/about)

31.  **Help Prevent Suicide**
   (https://www.samhsa.gov/find-help/suicide-prevention)

32.  **Find Help for Alcohol, Tobacco, and Other Drugs**
   (https://www.samhsa.gov/find-help/atod)

United States Coast Guard (USCG)  (https://www.uscg.mil)

33.  **Building Mental Resilience During a Pandemic**

34.  **Wellness Support Resources**
35. **CG SUPRT Resources**
(https://www.cgsuprt.com/portal/content/10114673;subject=10113801)

36. **COVID Mental Health Assistance**

37. **Substance Abuse Prevention Program**

38. **COMDTINST M16721.48, Merchant Mariner Medical Manual.** See Chapter 23 – Psychiatric or mental Health Conditions.

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**Federal Help Lines**

39. **Food Assistance**
(https://www.usa.gov/food-help)
   1-866-348-6479

40. **Substance Abuse and Mental Health Services Administration Helpline**
(https://www.samhsa.gov/find-help/national-helpline)
   1-800-662-HELP (4357)

41. **National Suicide Prevention Hotline**
(https://suicidepreventionlifeline.org/)
   1-800-273-TALK (8255)

42. **Disaster Distress Helpline**
   1-800-985-5990 or text ‘TalkWithUs’ to 66746

43. **Crisis Text Line**
(https://www.crisistextline.org/)
   Text “HELLO” to 741741

44. **Veterans Crisis Line**
(https://www.veteranscrisisline.net/)
   a. Call 1-800-273-8255 and press 1
   b. Text 838255
Non-Federal Resources

Baltic and International Maritime Council (BIMCO) (https://www.bimco.org)

45. Information on Seafarer’s Mental Health (Updated)

Council for Dredging and Marine Construction Safety (https://cdmcs.org)

46. Mental Health Concerns Related to COVID-19

Cruise Line Industry Association (https://cruising.org)

47. Ensuring Health at Sea
   (https://cruising.org/en/about-the-industry/policy-priorities/Public%20Health%20and%20Medical)

eCounseling.com (https://www.e-counseling.com)

48. The Best Therapy Apps of 2020
   (https://www.e-counseling.com/therapy-apps/)

gCaptain (https://gcaptain.com)

49. Mental Health Resources for Maritime Workers
   (https://gcaptain.com/mental-health-resources-for-maritime-workers/?utm_source=gCaptain+Newsletter&utm_campaign=928e1deceb-EMAIL_CAMPAIGN_2020_09_04_08_23&utm_medium=email&utm_term=0_f50174ef03-928e1deceb-169939889&goal=0_f50174ef03-928e1deceb-169939889&mc_cid=928e1deceb&mc_eid=3345564353)

50. Mental Health Resources for Mariners App. To make things easier, we’ve compiled the above resources into an app that you can add to your phone for quick access. This app is still in the early stages and we plan to continue updating both the content and the interface. Download the app here.
   (https://mental-health.glideapp.io)

International Chamber of Shipping (ICS) (https://www.ics-shipping.org)

51. Coping with Stress During COVID-19
52. **COVID-19 Mental Health Guidance (pg. 18-20)**

**International Critical Incident Stress Foundation, Inc (ICISF) (https://icisf.org)**

53. **Stress Management for Workers Exposed to Covid-19 Risk**

54. **General link for more resources dealing with the pandemic**
   (https://icisf.org/covid19-resources/)

55. Critical Incident Stress Management (CISM) Perspectives - Online Videos
   
a. **Culture.** Welcome back to "Junk's Yard", where Marc Junkerman explains the way we process trauma through the lens of our culture. (July 17, 2020)
   
b. **Culture (Part 2).** Marc Junkerman describes how bringing our past experiences and culture into our jobs influences how we work. (July 21, 2020)
   
c. **CISM and PFA.** Dr. George Everly explains the difference between CISM and PFA (Psychological First Aid). (July 14, 2020)
   
d. **CISM and Peer Support.** Dr. George Everly explains the difference between CISM and Peer Support on this CISM Perspective.
   
e. **Leading your Team.** Rick Barton, CEO of ICISF, gives us important concepts to keep in mind while leading during a crisis. (June 26, 2020)
   
f. **Co-founder Dr. George Everly walks us through the phases we may go through during the pandemic and civil unrest, and how CISM plays an important role.** (June 23, 2020)
   
g. **Daily Mantra.** ICISF Faculty member Marc Junkerman guides us with a daily mantra in the first installment of "Junk's Yard". (June 19, 2020)
   
h. **When holding a funeral during a pandemic there are few options for mourners.** ICISF co-founder Dr. Jeff Mitchell shares some strategies on how to cope. (June 9, 2020)
   
i. **Goodbye during a Pandemic.** Longtime primary ICISF Volunteer, and retired Paramedic and Firefighter Linda Sears gives advice to CISM Teams on how to care for each other during the current pandemic. (June 5, 2020)

56. **CISM in a Pandemic Online Course.** This online course will provide insights into psychological preparedness and response through the lens of Critical Incident Stress Management (CISM), arguably the most widely used integrated continuum of crisis and disaster-oriented care in the world. Individuals will examine how CISM can be applied to pandemics and other “disasters of uncertainty.”
   (https://icisf.org/covid19-resources/)

**International Seafarers’ Welfare and Assistance Network (ISWAN)**
57. **Managing your mental health during the COVID-19 pandemic (video).** The video provides guidance and information on managing the mental health of seafarers during the Covid 19 pandemic. The video provides advice to seafarers about staying mentally safe and well while on board and ashore during this crisis.  

**International Labor Organization (ILO)** (https://www.iolo.org)

58. **Mental Health and Work: Impact, Issues, and Good Practices**  

**International Seafarers’ Welfare and Assistance Network (ISWAN)**  
(https://www.seafarerswelfare.org/seafarer-health-information-programme/good-mental-health)

59. **Managing your mental health during the COVID-19 pandemic (video).** The video provides guidance and information on managing the mental health of seafarers during the Covid 19 pandemic. The video provides advice to seafarers about staying mentally safe and well while on board and ashore during this crisis.  

60. **Good Mental Health**  
(https://www.seafarerswelfare.org/seafarer-health-information-programme/good-mental-health)

61. **ISWAN Mental Health Guides and Infographics**
   a. **Steps to Positive Mental Health**  
   (https://www.seafarerswelfare.org/seafarer-health-information-programme/good-mental-health/steps-to-positive-mental-health)
   b. **Good mental health infographics - Steps to Positive Mental Health**  
   (https://www.seafarerswelfare.org/seafarer-health-information-programme/good-mental-health/good-mental-health-infographics-steps-to-positive-mental-health)
   c. **Psychological Wellbeing at Sea**  
   d. **Good mental health infographics - Boost your wellbeing**  
   (https://www.seafarerswelfare.org/seafarer-health-information-programme/good-mental-health/good-mental-health-infographics-boost-your-wellbeing)
   e. **Managing Stress and Sleeping Well at Sea**  
   f. **Audio relaxation exercise**  
62. **Sailors’ Society**
   (https://www.sailors-society.org/support-for-seafarers)

63. **Seafarers’ Mental Health and Wellbeing training package produced by KVH Videotel in partnership with ISWAN**
   (https://www.seafarerswelfare.org/our-work/seafarers-mental-health-and-wellbeing)

64. **Training on Board**
   (https://www.seafarerswelfare.org/our-work/training-on-board)

**INTERTANKO** (https://www.intertanko.com/)

65. **Crew Welfare Management and Mental Wellness** (PDF) 1.20MB
   (https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.american-club.com%2Ffiles%2Ffiles%2FINTERTANKO_2020_Crew_Welfare_Management_and_Mental_Wellness.pdf&rESC=27C01%7CNuns.Jain%40dot.gov%7C9bf14b9871ab4b80f2a108d858b5880f%7Cc44d245b44f04395a1aa3848d258f78b%7C0%7C0%7C637356883981352414&sa=heatmap&reserved=0)

**Marine Insight** (https://www.marineinsight.com)

66. **Mental Health Problems Significantly Higher At Sea**
   (https://www.marineinsight.com/shipping-news/mental-health-problems-significantly-higher-sea/)

**Maritime Institute of Technology and Graduate Studies** (https://www.mitags.org/)

   (https://www.mitags.org/health-wellness/)

**National Alliance on Mental Illness** (https://www.nami.org)

68. **NAMI – Being Prepared for a Crisis**

69. **Getting Treatment During a Crisis**
   (https://www.nami.org/Learn-More/Treatment/Getting-Treatment-During-A-Crisis)
70. Warning Signs and Symptoms of Mental Health Issues
   (https://www.nami.org/About-Mental-Illness/Warning-Signs-and-Symptoms)
71. Disclosing to Others
72. Succeeding at Work
73. Taking Care of Yourself
74. Resources for Veterans
   (https://www.nami.org/Your-Journey/Veterans-Active-Duty)
75. Are you at Risk of Suicide?
76. Self-harm
77. Substance Abuse Disorders
   (https://www.nami.org/About-Mental-Illness/Common-with-Mental-Illness/Substance-Use-Disorders)
78. Infographics
   a. You are Not Alone
   b. Common Warning Signs of Mental Illness
      (https://www.nami.org/NAMI/media/NAMI-Media/Infographics/NAMI-Warning-Signs-FINAL.pdf)
   c. It’s Okay to Talk About Suicide
      (https://www.nami.org/NAMI/media/NAMI-Media/Infographics/NAMI-Suicide-FINAL.pdf)
   d. Taking Charge of Your Mental Health
79. Anxiety Disorders
   (https://www.nami.org/NAMI/media/NAMI-Media/Images/FactSheets/Anxiety-Disorders-FS.pdf)
80. Suicide
   (https://www.nami.org/NAMI/media/NAMI-Media/Images/FactSheets/Suicide-FS.pdf)

SeafarerHelp (https://www.seafarerhelp.org/)
81. Relaxation at sea
82. Seafarers’ health resources

The American Club (https://www.american-club.com/page/seafarer-wellness)

83. Up to date List of Mental Health Assistance and Resources (PDF) 0.37MB
84. What's on Your Mind? (PDF) 2.63MB
This guidance reviews some of the common risk factors of a developing an adverse condition of mental health, and recommend measures to prevent or treat an occurrence onboard.
85. Caring for Seafarers' Mental Wellbeing, is intended to help seafarers and others identify common psychological reactions to traumatic events and acute stress, and to assist them through early intervention techniques. (PDF) 0.79MB
(https://www.american-club.com/files/files/seafarers_mental_wellbeing_english.pdf)

The Mare Report (http://marereport.namma.org)

86. Helplines Available for Seafarers’ Well-Being
(http://marereport.namma.org/index.php/2020/09/08/helplines-available-for-seafarers-mental-well-being/)

The Mission to Seafarers (https://www.missiontoseafarers.org)

87. Continuity of SeaCare
(https://www.missiontoseafarers.org/continuity-of-seacare)

World Health Organization (WHO) (https://www.who.int)

88. Facts about…:
   a. Depression
      (https://www.who.int/news-room/fact-sheets/detail/depression)
   b. Mental Disorders
      (https://www.who.int/news-room/fact-sheets/detail/mental-disorders)
   c. Suicide
      (https://www.who.int/news-room/fact-sheets/detail/suicide)
   d. Strengthening Our Response to Mental Health
89. Suicide Prevention
(https://www.who.int/health-topics/suicide\tab=tab_1)

**Non-Federal Help Lines**

90. SeafarerHelp is a helpline run by the International Seafarers’ Welfare and Assistance Network, headquartered near London, UK. It is free, confidential, and multilingual, available 24 hours a day. The SeafarerHelp team can be reached on a wide variety of voice and text platforms and seeks to respond to any type of problem a seafarer might have. SeafarerHelp has also produced a number of online resources on mental wellbeing for seafarers available on their website.
(https://www.seafarerhelp.org/)

91. National Suicide Prevention Lifeline
(https://suicidepreventionlifeline.org/)
800-273-8255

92. National Hopeline Network: ImAlive
(https://www.imalive.org)
800-784-2433

93. Crisis Text Line
(https://www.crisistextline.org)
Text “HELLO” to 741741

94. Marine Engineers Beneficial Association Hotline
888-519-0018

95. NAMI Helpline (M-F, 10AM-6PM ET)
(https://www.nami.org/help)
800-950-6264

96. International Critical Incident Stress Foundation Hotline
(https://icisf.org/emergency-hotline/)
410-313-2473

97. The U.K. Merchant Navy Welfare Board SeafarerSupport is a free confidential telephone and online referral service. It helps support serving and former UK seafarers and their families in times of need. Learn more here.
(https://seafarersupport.zendesk.com/hc/en-gb)
(https://www.mnwb.org/blog-page/2020-08-17/seafarer-support-site-relaunched-to-make-searching-for-help-easy)

**U.S. Committee on the Marine Transportation System**

1200 New Jersey Avenue, SE, W21 328
Washington, DC  20590
202-366-3612
www.CMTS.gov
Email: C19WG@mts.gov